Serial No: To be assigned Docket No.: 03-011
In re application of: Robert Keane
Title: SYSTEM AND METHOD FOR REMOTE ASSISTANCE
Contact: Robert Dulaney, Reg. No. 28,071
Telephone: (781) 890-8434 ext. 160
Sheet: 1 of 5

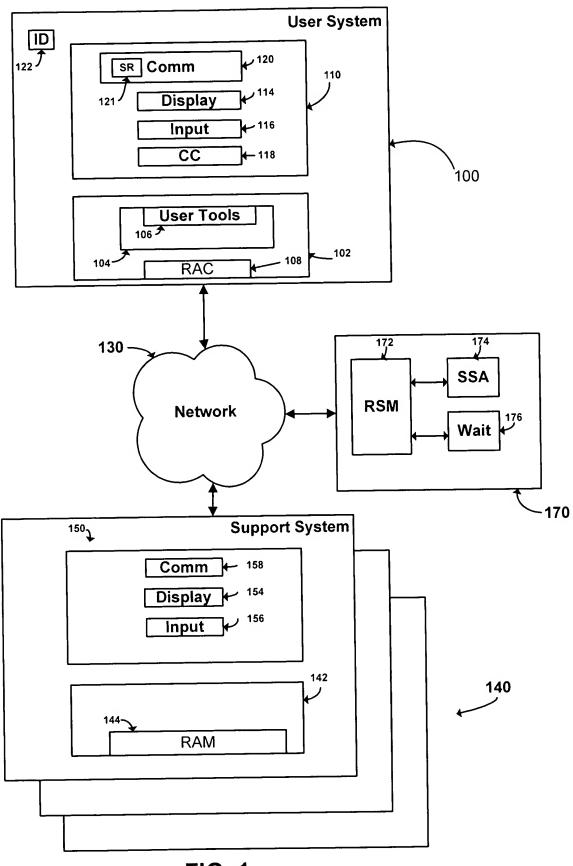


FIG. 1

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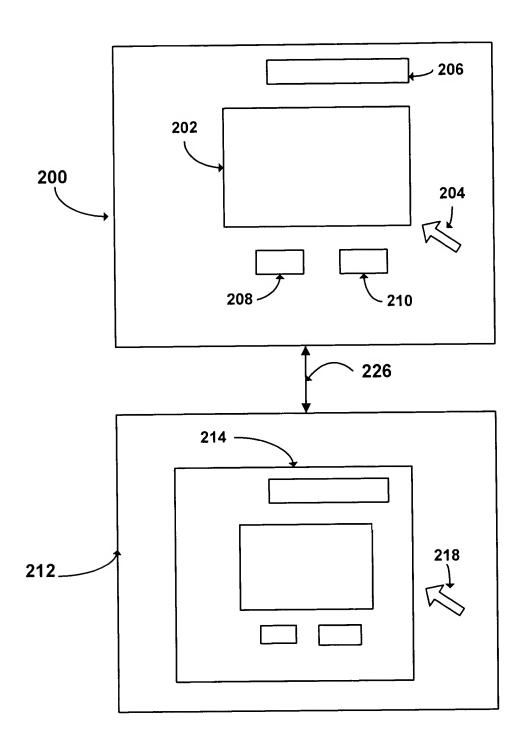


FIG. 2

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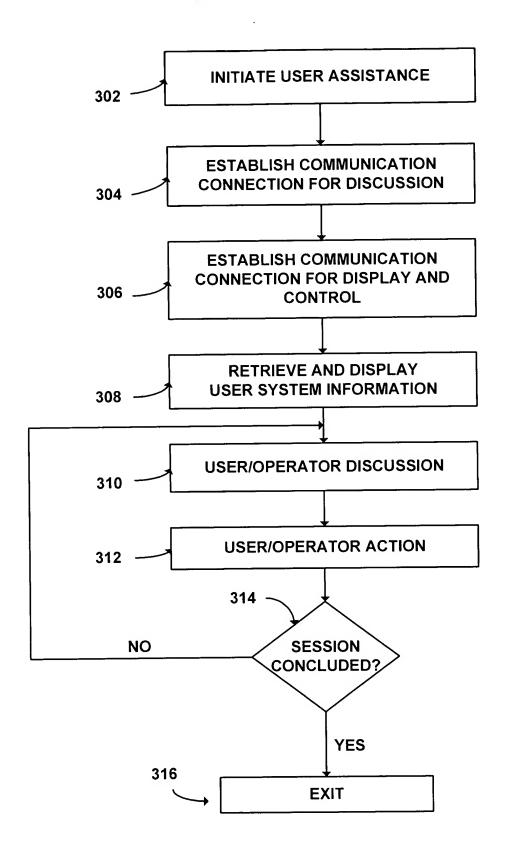


FIG. 3

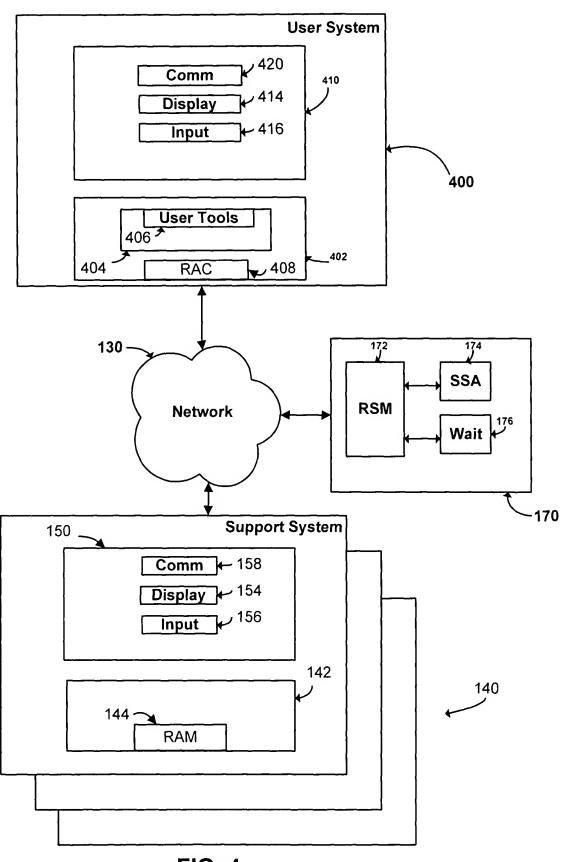


FIG. 4

1

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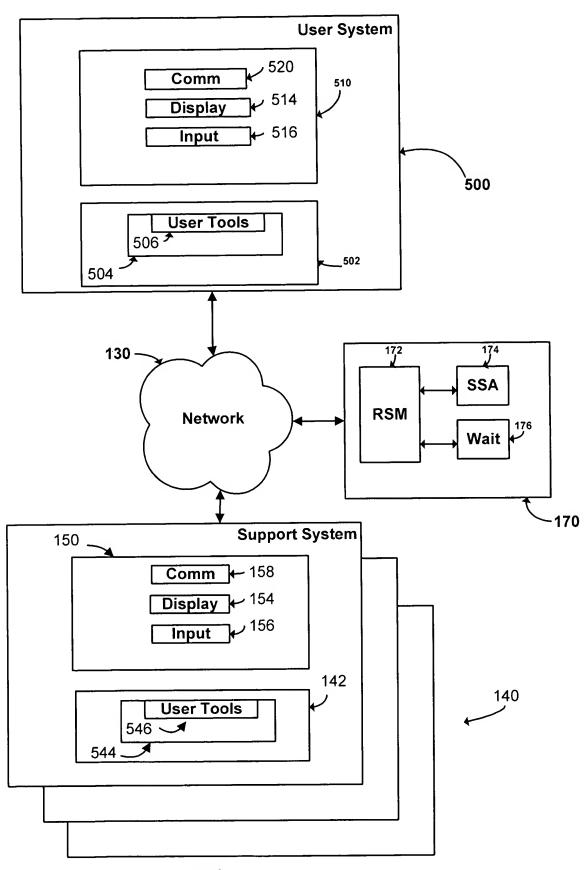


FIG. 5